

IMPORTANT NOTICE FOR PURCHASE OF ACCIDENT REPORTS

Please be informed that there will be a change in the GIARMC system and vendor **on 30th November 2020**.

Some of key changes that will take **into effect from 30th November 2020** are highlighted below:

1. The pricing for the purchase of Third-Party Accident Reports will be revised as follows:

Current Pricing	New Pricing (wef 30 th Nov 2020)
Search Fee* - \$15 (incl GST) Accident Report Fee - \$14 (incl GST)	Search Fee* - \$0 Accident Report Fee - \$29 (incl GST)
*Search Fee is payable even if search is unsuccessful	* Unsuccessful searches will not incur any fee

2. **Physical walk-in and postal applications** for the purchase of Third-Party Accident Reports **will no longer be available**.
3. A **fully online GEARS e-Counter** system will be introduced. Security of the system will be enhanced as it will now send an authorisation link to the email address of the owner/driver (lawyer's client) (as stated in the owner's/driver's own Accident Report) requesting confirmation that the law firm/workshop represents them. This will replace the need to upload a copy of the Warrant To Act.
4. In an effort to move towards a cashless system, **cheque and cash payments will no longer be supported**. The GEARS e-Counter will only accept payment by GIRO, direct debit from their bank account, or by scanning the NETS QR or PayNow QR code using the participating banks' mobile apps.
5. To cater for the transition to the new system and new pricing, all Third Party Accident Report applications from 20th November 2020 to 27th November 2020 have the same **deadline of 5pm 27th November 2020 to complete the purchase process without incurring the Search Fee**. If the process cannot be completed by the deadline (e.g. if the report is not found etc), the purchaser will need to make a new application in GEARS and pay \$29 per report there.
6. For any queries on the new GIARMC system, please email Shift Technology at gears-support@shift-technology.com