



NEW PRE-REPAIR INSPECTION REQUIREMENT

We wish to inform you of an important change in procedures concerning the repair of motor vehicles involved in an accident.

From 1 May 2011, motorists making property damage claims to their vehicles must now give the potential defendants (i.e. the owner/s of the other vehicle/s involved in the motor accident) or their insurers an opportunity to inspect the damages to the vehicle, prior to the commencement of repairs. The potential defendant's insurers, upon receipt of notification on the location of the damaged vehicle, will conduct a **pre-repair inspection** on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

If the potential defendant's insurer has however, waived the requirement for the pre-repair inspection, the claimants may proceed with the repairs. Under the Sub Courts Protocol, the potential defendant or his insurer will also have to compensate the claimant for loss of use of the vehicle for the period of the pre-repair inspection.

We also wish to highlight that claimants who proceed to repair their vehicles without first notifying the potential defendant or without allowing the pre-repair inspection to be carried out, may find that the Courts can impose sanctions as to costs on the claimants.

This pre-repair inspection requirement has been mandated by the Sub Courts under the Pre-action Protocol for Non-Injury Motor Accident Cases. It is also a key recommendation of the Motor Insurance Task Force, which is co-chaired by the Presidents of CASE and AA Singapore.

We therefore seek your understanding and cooperation to observe this new change so as not to prejudice your claim against third parties.

If you have further queries, please contact your insurance company.